

FertilityOS Medical Disclaimer

FertilityOS provides general information and support tools. It does not provide medical advice.

1. General information only

Everything in FertilityOS is for general educational and informational purposes only. That includes our website, blog, patient portal and app, the IVF Clarity Blueprint ebook and audiobook, meditations, checklists and emails. It is not intended to diagnose, treat, cure or prevent any condition, or to replace professional medical advice.

IVF is highly individual. Protocols, medications, test results and outcomes vary from person to person and clinic to clinic. Any figures we give, such as typical fertilisation rates or how numbers change between stages, are general examples. They are not predictions for you.

Always seek the advice of your doctor, fertility specialist or other qualified health professional about your own situation. Never ignore professional advice or delay seeking it because of something you read or heard on FertilityOS. Don't start, stop or change any medication or treatment without talking to your treating team.

Using FertilityOS does not create a doctor-patient or other clinical relationship between you and us.

FertilityOS software is not intended for any medical purpose. It is not a medical device and is not included in the Australian Register of Therapeutic Goods (ARTG).

2. Our tools and features

AI features. Reflections and Q&A in the portal are generated by artificial intelligence. They give general education and space for reflection only. They don't read or interpret your personal results, recommend treatment, or tell you whether something is normal for you. If you ask a question about your own results or treatment, the AI will direct you to your clinic. AI can be inaccurate or incomplete, so always check with your clinic before acting on anything.

Tracking and records. The portal helps you record and organise information from your treatment. It shows your information as you entered it. It doesn't analyse or grade your results, compare them with other people's, or predict outcomes, and it isn't your official medical record. Your clinic's records and advice always take priority.

Medication requests and messages. The portal passes requests to your linked clinic, which decides whether and how to act. It isn't monitored around the clock, and responses aren't guaranteed within any timeframe.

Meditations and wellbeing content. Our meditations and wellbeing content are for relaxation and general wellbeing. They don't affect treatment outcomes. They aren't a substitute for counselling, psychological care or medical treatment.

Accuracy. We take care to make our content accurate and current, and we have it reviewed. However, medical knowledge and clinical practice change, and we can't guarantee that everything is complete or up to date. We aren't responsible for third-party websites we link to.

No endorsement. Mentioning a type of medication, test, treatment or clinic is not a recommendation or endorsement. We don't promote or supply prescription medicines. Only your treating doctor can decide which medicines are right for you.

3. In an emergency or if you need support

FertilityOS is not an emergency service. If you have severe pain, heavy bleeding, difficulty breathing, severe abdominal swelling or any other urgent symptom, call **000** or go to your nearest emergency department. Contact your clinic's after-hours line for urgent treatment questions.

If you're struggling emotionally, support is available:

Service	Phone	Hours
Emergency	000	24/7
Lifeline	13 11 14	24/7
Beyond Blue	1300 22 4636	24/7
healthdirect (nurse advice)	1800 022 222	24/7

Many fertility clinics also offer counselling. Ask your clinic how to access it.

4. Questions

If you have questions about this disclaimer, email [\[hello@fertilityos.com\]](mailto:hello@fertilityos.com). This disclaimer forms part of our [\[Terms of Use\]](#).